SUPPORTIVE\_DOCUMENT

GROUP A26

Table of content page

Title with logo---------------------------------------------------------- 2

Introduction,Objective,Advantages for users-----------------------3

Feebback form----------------------------------------------------------4

**ONLINE BUS TRACKING AND BOOKING APPLICATION**

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* INTRODUCTION

Welcome to our Online Bus Tracking and Booking Application!

Our app is designed to revolutionize the way bus travel is booked and tracked, providing convenience, reliability and peace of mind for travelers wherever they are.

* OBJECTIVE:

Our app's goal is to make bus ticket purchases and real-time route tracking easier for users, all while providing a hassle-free experience. Our app is your go-to resource for easy bus travel, whether you're a weekend warrior, daily commuter, or tourist visiting new places.

* ADVANTAGES FOR USERS:

Convenience:

Bid farewell to drawn-out reservation procedures and lengthy lines. With just a few taps on your smartphone, you can use our app to book bus tickets whenever and wherever you choose.

Tracking in real time:

Never miss another bus! With the help of our app, which offers real-time updates on bus locations, departure and arrival times, you can confidently and precisely plan your itinerary.

Reliable and Safe:

You can be sure that your reservations are handled securely and safely by us. We put the security of your transactions and personal information first to give you a worry-free booking experience.

Feedback Form :

BUS TRACKING & BOOKING SYSTEM

\* Indicates required question

1. How often do you use online platforms for booking bus tickets? \*

*Mark only one oval.*

Daily Weekly Monthly

Occasionally Never

1. What factors influence your decision when choosing a bus booking platform? \*

(Select all that apply)

*Tick all that apply.*

Price

Availability of seats Bus type (e.g., standard, deluxe, sleeper) User reviews and ratings

Convenience of the booking process Additional services (e.g., Wi-Fi ,entertainment) Promotional offers and discounts

Brand reputation

1. On average, how far in advance do you book your bus tickets? \*

*Mark only one oval.*

Less than 24 hours 1-3 days

4-7 days

1-2 weeks

More than 2 weeks

1. How do you typically access online bus booking platforms? \*

*Mark only one oval.*

Mobile app

Website on desktop/laptop Mobile website

1. Which features do you consider essential in a bus booking tracking system app? \*

(Select all that apply)

*Tick all that apply.*

Real-time bus tracking

Notifications for booking confirmation, departure, and arrival Option to select seats

Integration with digital payment methods Customer support chat or helpline

Ability to view and modify bookings Loyalty rewards program

Other

1. Have you encountered any issues or challenges while using online bus booking \*

platforms?

*Mark only one oval.*

Yes, I have encountered issues:

No, I have not encountered any issues.

1. How likely are you to recommend our bus booking tracking system app to others? \*

*Mark only one oval.*

Very likely Likely Neutral Unlikely Very unlikely

1. What improvements or additional features would you like to see in our app? \*
2. Would you be interested in participating in future beta testing or surveys to help \*

improve our app?

*Mark only one oval.*

Yes No

1. Please provide any additional feedback or comments about your experience with \*

our app.

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